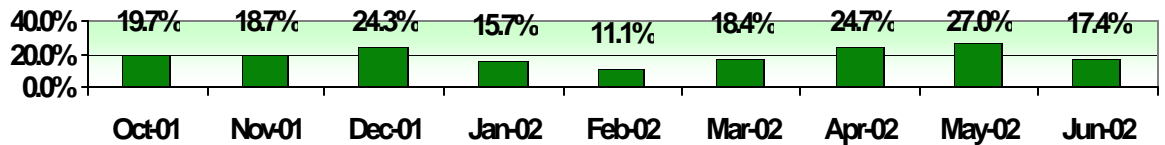


QC/QA NEWSLETTER

FOOD STAMP PAYMENT ERROR RATE FEDERAL FISCAL YEAR 2002



QC ERRORS - FOOD STAMPS

QC ERRORS

The

following are descriptions of Food Stamp errors recently found in Los Angeles County by the State:

- ▶ Participant failed to submit baby's Social Security Number to add newborn. Also, DPSS deducted too much State Disability Insurance on same case.
- ▶ GAIN sanctioned participant failed to report employment.
- ▶ DPSS failed to prorate rent and utilities of the household.
- ▶ DPSS used incorrect policy and excluded a grandmother and her Social Security income, when child came to live with her.
- ▶ DPSS failed to consider the GR participant's common-law spouse as part of the Food Stamp household.
- ▶ DPSS used incorrect policy and excluded a baby from the Food Stamp household in a multigenerational family.
- ▶ DPSS failed to correctly show all household members as eligible to federal Food Stamp benefits. LEADER had one of five family members shown as CFAP.
- ▶ Participant did not report in a timely manner that she became a naturalized citizen.
- ▶ DPSS failed to correctly use both regular earned income and self-employment income.
- ▶ Participant failed to report her son's earnings.
- ▶ DPSS failed to update the amount of rent after a reported increase.
- ▶ DPSS incorrectly prorated rent when the undocumented mother had no separate income.
- ▶ DPSS used incorrect amount of Social Security and state retirement of grandmother in the Food Stamp household.

♦ ♦ ♦

Please review carefully and make sure to check for similar problems when updating or reviewing other cases.

QC TIPS - MEDI-CAL

MEDI-CAL REDETERMINATIONS

MIE

hosted the California Department of Health Services (CDHS) for a Medi-Cal Redetermination Review in September 2002. The results were not favorable. We need to develop solutions to tackle this problem. One suggestion to try, if not currently the practice in your unit: after LEADER cut-off, print out a Redetermination List for each EW, for more information on how to print Redetermination List speak to your LOS. Use the list to identify and control for Redeterminations that are due the upcoming month. To review the Delinquent Redetermination List, enter the previous month and year to obtain a list. If the delinquent month and year is not entered, you will only receive the current list of names and case numbers. Try this and see if we can keep a more accurate control of Medi-Cal Redeterminations due and completed. Los Angeles County is being cited for not adhering to the Medi-Cal regulation requiring that persons or families determined to be eligible for Medi-Cal shall have their eligibility redetermined at least once every 12 months.

If the Federal Government starts imposing sanctions in Medi-Cal, lack of annual redeterminations will account for a significant part of the error rate.

- QC ERRORS-
FOOD STAMPS
- QC TIPS-
MEDI-CAL



**Management Information
and Evaluation**
12820 Crossroads Pkwy South
West Annex
City of Industry, CA 91746

Phone: (562) 908-5846
Fax: (562) 692-9339
DavidPivazian@ladpss.org